



Melissa Brown



Chief Operating Officer

Melissa oversees all operational functions at Mission Facilitators International, including finance, project management, Customer Relationship Management, and process improvement. She has extensive experience developing and implementing operational processes across multiple disciplines, including marketing, administrative support, accounting, human resources, and real estate sales.

Areas of Expertise

Finance

- Full Cycle Accounting,
- Contracts Administration,
- Planning/Budgeting.

Project Management

- CRM,
- Service Delivery
Coordination.

Process Improvement

- Administrative SOPs,
- Assessments,
- Voice of the Customer.

Melissa is a quality-focused professional with solid interpersonal skills who can communicate and contribute as a team player and interface with professionals on all levels. She is a highly motivated, passionate, analytical, articulate, and high-level communicator.

At MFI, Mel is 'number two' in the organization. As a high-level strategic thinker, she implements big ideas, efficiently and effectively.