



Susan Klein

Coach / Facilitator



Susan has been coaching/training executives and leaders for over 27 years. She was one of the first 20 coaches in the world to be awarded the Master Certified Coach credential from the International Coach Federation. She develops leadership and coaching competencies with leaders, in a thought-provoking process that produces sustainable, high-impact results. Susan calls on her extensive background in sales and sales management, having worked in broadcasting and advertising as a sales executive and regional sales manager.

As a Master Certified Coach and CEO, Susan works with executives, managers, and business owners, to develop their leadership competencies in a thought-provoking process that supports them in achieving their organizational and personal goals. Change is not usually comfortable, and having an objective partner who listens, provides new insight and moves the client forward. She speaks with individuals and teams all over the world as we coach by telephone, as well as in person

Many coaches work exclusively on a linear level, and the results may not be long lasting. Susan shifts people's perspective by challenging their assumptions, which provides high impact results on multiple levels.

Susan is also an adjunct professor at Nova Southeast University, the University of Miami, and the University of Texas/Dallas, where she teaches Coaching Skills for Leaders and Emotional Intelligence in the workplace- with a coach approach.

Some of clients include AT&T, Exxon Mobile, Levi's, Hewlett Packard, Florida Hospital, Army Corp of Engineers, and Merck.

Coaching

- Executive Coaching
- Executive Presence
- Leadership
- Emotional Intelligence
- Generational Differences
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Facilitating

- Team Accountability
- Leader as Coach